

Hall Green and North Solihull Child Contact Centres

Sustainability Policy

'It is important for the children of the future that there are a range of services locally to meet their needs. Therefore, NACCC requires all centres to take steps to become more sustainable and self-reliant'

1. Hall Green and North Solihull Child Contact Centres ('the Centres') are committed to the sustainability of each of the Centres for both now and in the future
2. The Centres must ensure that sustainability planning takes place and is recorded.
3. Within the sustainability planning the Centres must:
 - a. Include provision for the succession of the Co-ordinator(s).
 - b. Address diversity within the staff team.
 - c. Address the funding needs and opportunities of the Centres.
 - d. Include the future of the buildings used.
4. The Management of the Centres should ensure that their sustainability and succession is covered by a sustainability plan.
5. Sustainability plans should include a Statement of Purpose. This will:
 - a. Offer a mission (or other) statement.
 - b. Set out aims, objectives and values.
 - c. Detail services offered.
 - d. Detail the cost of services.
 - e. Outline the management and delivery of the centre.
6. The Centres should explore funding opportunities in their local area and more widely. This will assist the Centres with a range of funding opportunities.
7. The Centres must ensure that staff are trained to meet the needs of the people using the service. This will increase knowledge and understanding about the requirements of families.
8. The Centres will use their best endeavours to work proactively with the community to raise awareness of the Centres, their services and the needs of families.
9. The Management of the Centres will at all times work to ensure the quality of the services provided.
10. The Centres should be in a position to demonstrate how feedback from children and families has been evaluated and led to the development of the Centres.