# Steps to becoming a volunteer

### Step One

Use the **contact us** page on the website to make an enquiry. You will be contacted and invited to attend a session. At the session you will meet a coordinator, learn about Child Contact Centres, and be invited to complete a volunteer application form. The form asks for the names and contact details of two people who could provide a reference for you.

#### Step Two

The coordinator will contact your referees and seek references from them.

## Step Three

The Centre's DBS manager will contact you and she/he will take you through the DBS process.

## **Step Four**

On receipt of a clear DBS and satisfactory references, the coordinator will discuss dates and times of sessions and place you on a volunteer team. You will be advised about volunteer training (initially induction and safeguarding), provided with a volunteer ID badge and with access to the volunteer portal of the website. You will be asked to sign up to the Centre's Safeguarding Policy, GDPR, and Privacy Policy agreements.